



## A Letter from the Executive Director

Dear Friends,

What a year it has been! We are deeply grateful for supporters like you who care as much as we do about homeless animals and the importance of the human/animal connection. You enable us to be there for animals when they need it the most, and to adapt to changing circumstances in order to meet the needs they face.

While 2020 was a year filled with unprecedented challenges, thanks to the continued support from our amazing community of animal lovers and the hard work, compassion, and flexibility of our dedicated team, I am pleased to report that not even a global pandemic is capable of getting us down!

In this report, we celebrate all of the good that came in 2020, and there was a lot - the hundreds of homeless animals who found their second chances, the lifesaving medical care made possible by community donations, the smiles on children's faces the first time they brushed a horse, the delivery of free pet food to members of our community in need, the devoted fosters who stepped up to provide temporary homes for our animals, and even the mechanical upgrades to NCAL's HVAC system which brought more air exchanges throughout the shelter. When I reflect on all of the good that came about in 2020 just by finding solutions to the unexpected problems we faced, it's easy to forget the bad.

There will no doubt be an aftershock from the pandemic, signs of which we are already seeing in a higher rate of owner surrenders, a great need for pet food assistance and owned animal medical aid, a higher need for behavioral and medical intervention, and lower adoption rates. This increased need all puts a great strain on our shelter, requiring more from us financially and programmatically as we find ways to meet these increased needs.

Adoption has always been central to what we do. Finding homes for animals, like Murray who spent 200 days in the shelter before finding his forever home, remains central to our mission as we continue to expand our services to meet the needs of our community and engage young and old in our work to promote a more humane and compassionate world for all.

Thanks to your continued support, we have managed to make tremendous progress towards ending animal homelessness and supporting our community through this unprecedented time. With your support behind us we push forward into this new year as a changed and better organization.

With much gratitude,



Tracy Goldfine  
Executive Director





## **ALL PETS ARE ESSENTIAL: CORTEZ'S STORY**

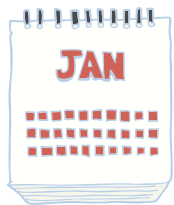
*Cortez was among twenty cats who were seized from a local hoarding situation. As a victim of neglect, he not only needed surgery to fix the pads on his feet, but also many weeks of TLC to go from being an undersocialized cat to confident and friendly. Today Cortez is in his forever home where he receives the unconditional love he never had before coming to NCAL!*

# LOOKING BACK AT 2020

Filled with unprecedented on with our work to support evolving our methods to the

## JANUARY

After celebrating the acquisition of the horse farm in December 2019, 2020 began with plans to expand our programs and services in order to help even more animals and serve our community.



Due to COVID-19, NCAL closed to the public but remained operating as an essential business to serve local animals in crisis. By the end of 2020, **64 local stray animals had been rescued from Lamoille County alone.**

## MARCH

## MAY

Our kennels became full with animals in need and our fosters stepped up to help. **83 pets were placed in foster homes** throughout the year, enabling us to serve even more animals while others needed more time to be adoption ready. See Rocky's story (page 7).



## FEBRUARY

Our 21st annual Menagerie took place on February 8th, raising funds to support shelter operations and programs, and meeting our annual Medical Fund goal.



## APRIL

As the world shut down, our work to save local strays and surrenders continued. Curbside adoptions took place as a safe alternative to providing our homeless animals a second chance.

**Our new Pet Food Shelf supplied over 3,165 pounds of free pet food** to local households in need.

## JUNE

Following our safety protocols, we offered **9 weeks of Horsemanship Camps, with 88 participants, followed by the 8-week fall After School Saddle Club.** Our Humane Heroes Camps were cancelled in 2020, but return in 2021.



twists and turns, 2020 was a milestone year for NCAL. We continued homeless animals and provide them with their second chances while emerging needs imposed by COVID.

## JULY

- We continued navigating through COVID-19 relying on alternative solutions, including **virtual introductions for adopters to safely meet animals**.
- With slower operations, we took the opportunity to perform major repairs in the shelter's heating and ventilation system which had been malfunctioning.
- NCAL's Annual Cause for Paws raffle, a major source of income for the shelter, was cancelled.

## SEPTEMBER



We partnered with local veterinarians to care for animals in crisis. **102 animals received urgent medical care in 2020.**

## NOVEMBER

Planning began for NCAL Meals to kick off in January, 2021. Partnerships were made with Meals on Wheels LC, Lamoille Community Food Share and other local services to reach those hit the hardest by the pandemic. **The NCAL Meals Program is currently serving 46 cats and 14 dogs.**



## AUGUST

- We welcomed our first transport of out-of-state dogs since the pandemic. We rescued **189 homeless pets were rescued from overburdened shelters** in the South in 2020.
- Resumed spay/neuter surgeries onsite with our veterinary staff. **179 animals were spayed or neutered and 394 vaccines were administered** by the end of the year.



## OCTOBER



Our riding lesson program, which began in June 2020, allowed both children and adults to connect and learn about horses. We ended this program in October 2020 due to COVID numbers rising, but plan to run our lesson program year-round. **350 community riding lessons were taught in 2020.**

## DECEMBER

- We celebrated the **412 cats and dogs who found their second chance through 2020.** This included **118 animals who lost their owners** and had nowhere else to go.
- Despite challenges we faced caused by the pandemic in 2020, we adjusted our methods for finding pets forever homes - virtually, curbside, and safely in-person! We learned to respond to changing needs created by the pandemic while placing the safety of our staff and community first.

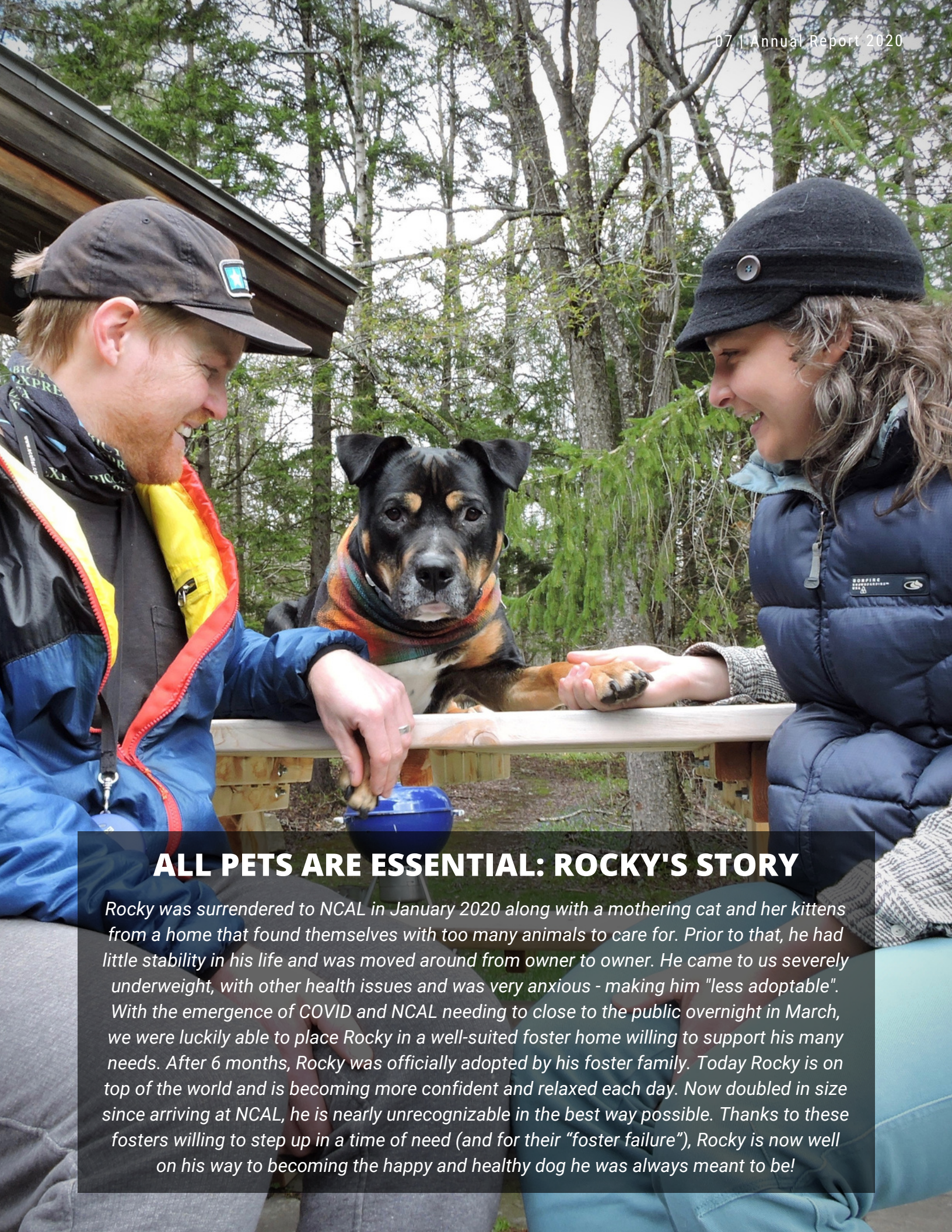




## RIDING IT OUT

*With school closures and social isolation, kids were hit hard by the pandemic. NCAL opened Horsemanship Camps in June 2020 in order to provide a safe and fun environment for kids to learn to care for horses, let off steam, and safely spend time with their peers. Our Horsemanship Camps, community riding lessons and the fall After School Saddle Club were met with great enthusiasm from both adults and children. In 2020 alone, we served over 88 young people through these programs.*

*Our riding programs continue in 2021. To inquire about opportunities, please visit [ncal.com](https://ncal.com) or email [riding@ncal.com](mailto:riding@ncal.com).*



## ALL PETS ARE ESSENTIAL: ROCKY'S STORY

Rocky was surrendered to NCAL in January 2020 along with a mothering cat and her kittens from a home that found themselves with too many animals to care for. Prior to that, he had little stability in his life and was moved around from owner to owner. He came to us severely underweight, with other health issues and was very anxious - making him "less adoptable". With the emergence of COVID and NCAL needing to close to the public overnight in March, we were luckily able to place Rocky in a well-suited foster home willing to support his many needs. After 6 months, Rocky was officially adopted by his foster family. Today Rocky is on top of the world and is becoming more confident and relaxed each day. Now doubled in size since arriving at NCAL, he is nearly unrecognizable in the best way possible. Thanks to these fosters willing to step up in a time of need (and for their "foster failure"), Rocky is now well on his way to becoming the happy and healthy dog he was always meant to be!

# Thank you for your support!

North Country Animal League would like to recognize our 2020 donors who helped to make our work possible. If your name is omitted or spelled incorrectly, please contact us at (802) 888-5065 or email [info@ncal.com](mailto:info@ncal.com) so we may correct it.

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**Irene S. Bateau**

**Priscilla Bowen**

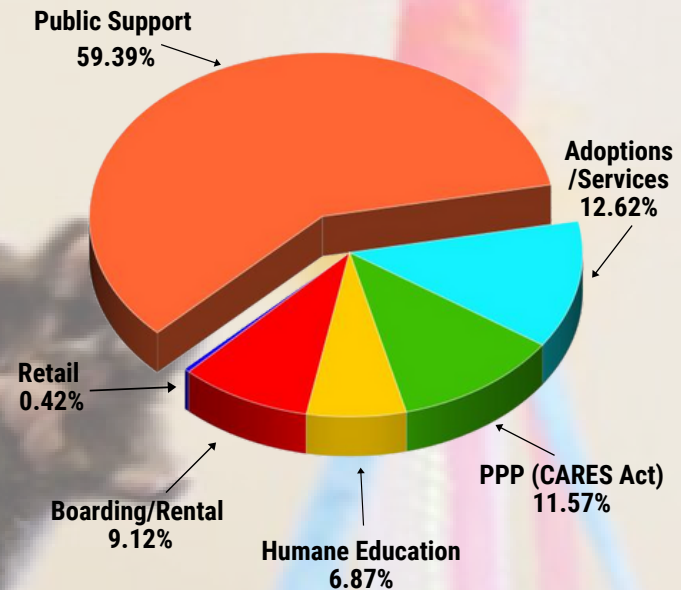
**Paula Helmken**

**John Patten**

# 2020 Financials

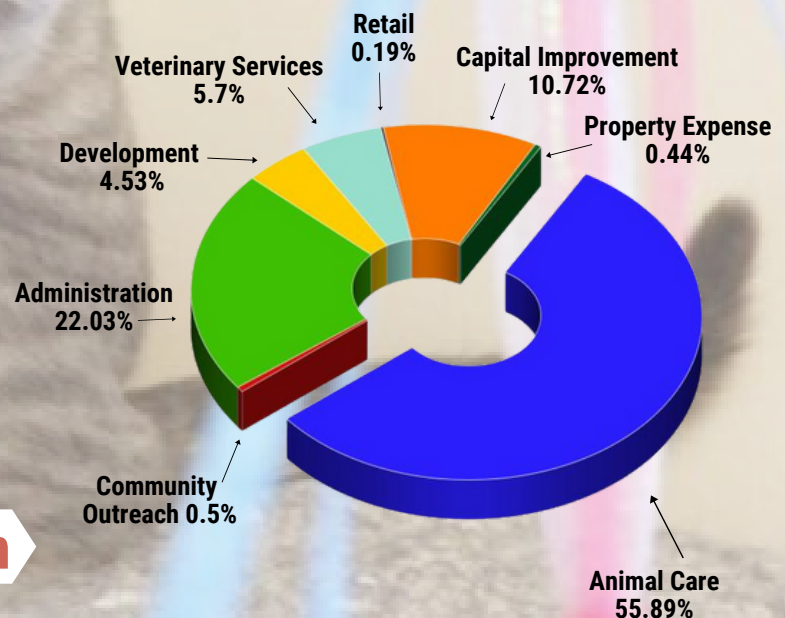
## REVENUE

Public Support	\$	480,787
Adoptions/Services	\$	102,196
PPP (CARES Act)	\$	93,700
Boarding/Rental	\$	73,826
Humane Education	\$	55,644
Retail	\$	3,422
<b>TOTAL</b>	<b>\$</b>	<b>809,575</b>




## EXPENSE

Animal Care (Shelter)	\$	342,194
Administration	\$	177,993
Animal Care (Stable)	\$	109,417
Capital Improvement	\$	86,585
Veterinary Services	\$	46,044
Development	\$	36,586
Community Outreach	\$	4,068
Property Rental	\$	3,582
Retail	\$	1,499
<b>TOTAL</b>	<b>\$</b>	<b>807,967</b>



## Statement of Financial Position

Cash Assets	\$	265,081.40
Fixed Assets & Other Assets	\$	1,170,621.53
<b>Total Assets</b>		<b>\$1,435,702.93</b>
Total Liabilities	\$	0.00
Net Assets	\$	1,435,702.93
<b>Total Liabilities &amp; Net Assets</b>		<b>\$1,435,702.93</b>



Eddie was brought in by a local animal control officer in October 2020 after being found with a leg laceration that likely resulted from an animal attack. Finally, after needing to quarantine for this 'wound of unknown origin' for four months, and recovering from two emergency surgeries, both provided for by NCAL's Medical Fund. Eddie was adopted and is now thriving in his forever home

#### **NCAL Board of Trustees**

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#### **Administrative Staff**

Tracy Goldfine, *Executive Director*  
Carlee Brion, *Programs & Outreach Manager*  
Lusana Masrur, *Development & Communications Manager*  
Rini Mayer, *Administrative & Development Coordinator*

#### **Shelter Staff**

Jamie Dutil, *Director of Operations & Medical Care*  
Emily Peterson, *Customer Care & Adoptions Manager*  
Meagan Ferris, *Animal Care & Communications Manager*  
Brooke Willet, *Animal Behavior Specialist & Trainer*  
Jess McLeon, *Animal Care & Adoptions*  
Schae Wolff, *Animal Care & Adoptions*  
Glenn Cover, *Animal Care*  
Tom Corrigan, *Veterinarian of Record*

#### **Barn Staff**

Becky Wheeler-Percy, *Barn Manager*  
Nina Matt, *Assistant Barn Manager*  
Chrissy Rohan, *Interim Director of Riding*  
Mindy Hinsdale, *Associate Riding Instructor*  
Ada Rohan, *Summer Camp Program Director*

