

Volunteer Training Process

Creating an environment where volunteers can learn, grow, and be successful is incredibly important to our staff at NCAL. We are dedicated to training our volunteers and support everyone in their roles. All volunteers must apply for a position and attend a Volunteer Orientation before starting volunteering. All volunteers are placed into Beginner Volunteer Roles until training in their designated role has been completed and the volunteer has been accepted to move on to an Intermediate Volunteer position. Volunteers are able to advance in their roles with responsibility after they have gone through the foundation of volunteer training. As volunteers start out, they will learn all the ins and outs of NCAL and understand our processes. During this time our staff will be working closely with volunteers and showing them how to complete tasks and working towards volunteering independently.

Children Volunteering Through Schools and Groups

Volunteers that are going through their school program or organization program will need to individually apply and have a parent or guardian sign the Volunteer Liability Waiver. These children will still go through the normal onboarding process and must attend a Volunteer Orientation. Any volunteer under the age of 16 must be accompanied by a parent or guardian during the entire volunteer shift.